



 **DeLaval**

InService™

 **ccmp**
integrated farm solutions





InService™

**DeLaval's InService™
combines both
knowledge and
innovation to offer a
superior service solution.**

CCMP is your local DeLaval's InService™ dealer and are a group of experienced service technicians who use unique tools and protocols to perform service on your dairy investment. Using original parts and liners, CCMP service technicians ensure the continued reliability of your equipment. The properly developed and tested parts that we offer help your machinery run at an optimum level, while securing udder health.

A DeLaval InService™ program provides your investment with regular testing and preventive maintenance, so you can have peace of mind of ensuring your equipment will run at optimum performance and minimize equipment down time.



InService™ for Best Milk Quality

A well functioning milking machine ensures milk quality and helps avoid mastitis. Lowering the somatic cell count (SCC) helps to make your business more profitable: herds with low SCC produce more milk, while a bulk tank SCC of 500 cell/ml means 6 per cent less milk, and dairy companies pay more for milk with low SCC. Milk with low SCC has a longer shelf life and higher cheese yield.

The estimated cost of mastitis for the average dairy farmer is \$30 per cow per year in a herd where the bulk milk SCC is 250,000 cell/ml.

InService™ Optimizes Performance

A Milking machine working at its optimum makes milking faster and more efficient. Shorter milking time delivers more milk per lactation and more time for cows to eat and rest. To produce 1 litre of milk, 500 litres of blood has to pass through the cow's udders. When a cow lies down, udder blood flow increases by 30 per cent. Cows need 12-14 hours per day lying down even though they sleep for just 30 minutes.

A well running, correctly maintained milk extraction system helps you get the most at the peak yield: Increasing peak yield by 1 litre per day equals 200 extra litres over the whole lactation. More efficient, shorter milking times mean savings through lowered electricity and wage costs.

InService™ Maintains Reliability

Daily exposure to mechanical stress, electrical loading, water and detergents reduces the performance of your milking equipment over time. Preventive maintenance through regular service, tests and controls will make your machinery more reliable and your business more profitable. Preventive maintenance significantly decreases emergency calls, particularly expensive out of hours call outs.

Time is always important; milk production delays are costly and affect the whole production chain. Disruptions cause reactions throughout the farm and costs may easily escalate.

Cows are also affected by time, or lack of it. A herd with lower stress levels has better immune function – because stressed cows have higher levels of immune suppressing hormones, consistent routines, good cow comfort, appropriate cow handling procedures, sufficient stall, water and feed space, all reduce herd stress levels.

InService™ ALPRO

Alpro is a powerful fully integrated herd management tool and like all sophisticated equipment, optimal performance can only be achieved if it is serviced in a proactive way, servicing to DeLaval InService™ protocols will ensure trouble free use and accurate information.

InService™ Rotary Platform

A Rotary platform works in one of the harshest environments you can imagine and we recognise that a regular preventative maintenance program is the surest way to ensure the efficient working life of your equipment. Servicing to DeLaval InService™ protocols will avoid costly down time due to emergency service callouts.

We understand every farm is unique and has specific service needs, this means that the service has to be individually assessed. DeLaval InService™ is a complete service program that allows you to choose a service solution that suits your farm.

Why choose CCMP and DeLaval InService™ as your preferred maintenance provider?

- Our on Call Service Technicians are available 24 hours a day, 7 days a week, 365 days per year.
- Our service technicians are highly qualified including registered MPTA Milking Machine Testers.
- CCMP only uses original parts to ensure the continued reliability of your equipment.
- Most parts are kept locally for a quick turnaround.
- We will keep in touch with reminders when your equipment servicing and testing is due.

CCMP and DeLaval InService™ - Your Superior Service Solution

DeLaval's InService™ program has been designed to suit the needs of all dairy farmers. From our basic plan to the premium service agreement, we will design a service routine that is right for you and your dairy farm.

CCMP and DeLaval InService™ Solution for Milking

Service Feature	CCMP Basic	CCMP Key Account	CCMP Key Account Plus
Emergency Service	●	●	●
MMT Machine Milking Test	●	●	●
Milk Contact Rubber Components Replaced		●	●
Visual Hygiene Check and Report		●	●
Agreed Service Kits Replaced on Operating Hours			●

Contact your CCMP representative today for more information on our other services including:

Turnkey Dairy Products • Milking Systems • Rotary Platform Manufacturers
Dairy Effluent and Water Systems • Structural Steel
General Engineering and Rural Products

For more information visit our website at www.ccmp.co.nz



Your  **DeLaval** Dealer

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